Case 5:21-cv-05276 ChSILDecorpt SHF 12/01/21 Page 1 of 25

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of illitiating the civil do	JCKET SHEET. (SEE INSTRUC	CHONS ON NEXT PAGE O						
I. (a) PLAINTIFFS	Individually, and on	hobalf of all other	DEFENDANTS	S				
similarly situated	•	benan of an other	Health IQ Insu	Health IQ Insurance Services, Inc.				
(b) County of Residence of		Berks County	County of Residence of First Listed Defendant Santa Clara County					
(E)	XCEPT IN U.S. PLAINTIFF CA	ASES)	NOTE: IN LAND C	(IN U.S. PLAINTIFF CASES C CONDEMNATION CASES, USE T				
			THE TRAC	T OF LAND INVOLVED.				
•	Address, and Telephone Numbe			Attorneys (If Known) Jonathan A. Cass, Cohen Seglias Pallas Greenhall &				
	ırg, Kimmel & Silver .ve., Ambler, PA 190		Furmon DC 1	600 Market St., 32nd F				
		· ,	215-564-1700	DINCIPAL DADELEC				
II. BASIS OF JURISD	ICTION (Place an "X" in	One Box Only)	III. CITIZENSHIP OF P (For Diversity Cases Only)		(Place an "X" in One Box for Plaintiff and One Box for Defendant)			
1 U.S. Government Plaintiff	`		_	PTF DEF 1 Incorporated or Pr of Business In T				
2 U.S. Government Defendant			Citizen of Another State	2 Incorporated and I of Business In A				
			Citizen or Subject of a Foreign Country	3 Foreign Nation	6 6			
IV. NATURE OF SUIT		nly) DRTS	EQUEEITIDE/BEN AT TS/	Click here for: Nature of S				
CONTRACT 110 Insurance	PERSONAL INJURY	PERSONAL INJURY	FORFEITURE/PENALTY 625 Drug Related Seizure	BANKRUPTCY 422 Append 28 USC 158	375 False Claims Act			
120 Marine	310 Airplane	365 Personal Injury -	of Property 21 USC 881	422 Appeal 28 USC 158 423 Withdrawal	376 Qui Tam (31 USC			
130 Miller Act 140 Negotiable Instrument	315 Airplane Product Liability	Product Liability 367 Health Care/	690 Other	28 USC 157	3729(a)) 400 State Reapportionment			
150 Recovery of Overpayment	320 Assault, Libel &	Pharmaceutical		PROPERTY RIGHTS	410 Antitrust			
& Enforcement of Judgment 151 Medicare Act	Slander 330 Federal Employers'	Personal Injury Product Liability		820 Copyrights 830 Patent	430 Banks and Banking 450 Commerce			
152 Recovery of Defaulted Student Loans	Liability 340 Marine	368 Asbestos Personal Injury Product		835 Patent - Abbreviated New Drug Application	460 Deportation 470 Racketeer Influenced and			
(Excludes Veterans)	345 Marine Product	Liability		840 Trademark	Corrupt Organizations			
153 Recovery of Overpayment of Veteran's Benefits	Liability 350 Motor Vehicle	PERSONAL PROPERT	TY LABOR 710 Fair Labor Standards	880 Defend Trade Secrets Act of 2016	480 Consumer Credit (15 USC 1681 or 1692)			
160 Stockholders' Suits	355 Motor Vehicle	371 Truth in Lending	Act		x 485 Telephone Consumer			
190 Other Contract 195 Contract Product Liability	Product Liability 360 Other Personal	380 Other Personal Property Damage	720 Labor/Management Relations	861 HIA (1395ff)	Protection Act 490 Cable/Sat TV			
196 Franchise	Injury 362 Personal Injury -	385 Property Damage Product Liability	740 Railway Labor Act 751 Family and Medical	862 Black Lung (923) 863 DIWC/DIWW (405(g))	850 Securities/Commodities/ Exchange			
	Medical Malpractice		Leave Act	864 SSID Title XVI	890 Other Statutory Actions			
REAL PROPERTY 210 Land Condemnation	440 Other Civil Rights	PRISONER PETITION Habeas Corpus:	790 Other Labor Litigation 791 Employee Retirement	865 RSI (405(g))	891 Agricultural Acts 893 Environmental Matters			
220 Foreclosure	441 Voting	463 Alien Detainee	Income Security Act	FEDERAL TAX SUITS	895 Freedom of Information			
230 Rent Lease & Ejectment 240 Torts to Land	442 Employment 443 Housing/	510 Motions to Vacate Sentence		870 Taxes (U.S. Plaintiff or Defendant)	Act 896 Arbitration			
245 Tort Product Liability	Accommodations	530 General		871 IRS—Third Party	899 Administrative Procedure			
290 All Other Real Property	445 Amer. w/Disabilities - Employment	Other:	IMMIGRATION 462 Naturalization Application	26 USC 7609	Act/Review or Appeal of Agency Decision			
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V. ORIGIN (Place an "X" in	n One Box Only)	Confinement						
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VI CAUSE OF ACTIO	47 U.S.C. Sec. 227, et		e filing (Do not cite jurisdictional st	~ /				
VI. CAUSE OF ACTION	Brief description of ca Telephone Consumer I							
VII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.		DEMAND \$ Unknown	<u> </u>					
VIII. RELATED CASI IF ANY	E(S) (See instructions):	www.cn						
		JUDGE	CODNEY OF BEGGRA	DOCKET NUMBER				
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FOR OFFICE USE ONLY		· v/						
	MOUNT	APPLYING IFP	JUDGE	MAG. JU	DGE			

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
 - County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" II. in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below. United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box. Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked. Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)
- III. **Residence (citizenship) of Principal Parties.** This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code IV. that is most applicable. Click here for: Nature of Suit Code Descriptions.
- **Origin.** Place an "X" in one of the seven boxes. V.
 - Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.

Multidistrict Litigation - Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket. PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service.
- Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

Case 5:21-cv-05276 Linesed Sorwes ensign (Filed Line) Page 3 of 25 for the Eastern district of Pennsylvania

DESIGNATION FORM

(to be used by counsel or pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate calendar)

Address of Plaintiff: 224 Shaner Street, Boyertown, PA 19512								
Address of Defendant: 2513 Charleston Rd. #102, Mountview, CA 94043								
Place of Accident, Incident or Transaction: Berks County, PA								
RELATED CASE, IF ANY:								
Case Number: Judge: Date Terminated:								
Civil cases are deemed related when Yes is answered to any of the following questions:								
Is this case related to property included in an earlier numbered suit pending or within one year Yes $Volume{No}$ $Volu$								
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit Yes No X								
3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action of this court?								
No State in this case a second or successive habeas corpus, social security appeal, or pro se civil rights is a second or successive habeas corpus, social security appeal, or pro se civil rights is a second or successive habeas corpus, social security appeal, or pro se civil rights is a second or successive habeas corpus, social security appeal, or pro se civil rights is a second or successive habeas corpus, social security appeal, or pro se civil rights is a second or successive habeas corpus, social security appeal, or pro se civil rights is a second or successive habeas corpus, social security appeal, or pro se civil rights is a second or successive habeas corpus, social security appeal, or pro se civil rights is a second or successive habeas corpus, social security appeal, or pro se civil rights is a second or successive habeas corpus, social security appeal, or pro se civil rights is a second or successive habeas corpus as a second or successive habeas as a second or successive habeas a second or successive habeas a second or successive habeas a second or successiv								
certify that, to my knowledge, the within case his court except as noted above. DATE: 12/01/2021 Attorney-at-Law Pro Se Plaintiff Attorney I.D. # (if applicable)								
CIVIL: (Place a √ in one category only)								
A. Federal Question Cases: B. Diversity Jurisdiction Cases:								
1. Indemnity Contract, Marine Contract, and All Other Contracts 2. FELA 3. Jones Act-Personal Injury 3. Assault, Defamation 4. Antitrust 5. Patent 6. Labor-Management Relations 7. Civil Rights 8. Habeas Corpus 9. Securities Act(s) Cases 10. Social Security Review Cases 11. Insurance Contract and Other Contracts 22. Airplane Personal Injury 33. Assault, Defamation 44. Marine Personal Injury 55. Motor Vehicle Personal Injury 66. Other Personal Injury (Please specify): 70. Products Liability 80. Products Liability - Asbestos 91. All other Diversity Cases (Please specify): 12. Insurance Contract and Other Contracts 13. Insurance Contract and Other Contracts 14. Marine Personal Injury 15. Motor Vehicle Personal Injury 16. Other Personal Injury 17. Products Liability 18. Products Liability - Asbestos 19. All other Diversity Cases (Please specify): 18. Products Liability - Asbestos 19. All other Pederal Question Cases (Please specify): 19. TCPA								
ARBITRATION CERTIFICATION								
, counsel of record or pro se plaintiff, do hereby certify:								
X Pursuant to Local Civil Rule 53.2, § 3(c) (2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs:								
exceed the sum of \$150,000.00 exclusive of interest and costs:								

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

Telephone	FAX Num	ber	E-Mail Address	E-Mail Address		
215-564-1700	215-564-3066		jcass@cohenseglias.com			
December 1, 2021 Date	Jonathan A. C Attorney-a			Health IQ Insurance Services, Inc. Attorney for Defendant		
(f) Standard Management -				()		
(e) Special Management – commonly referred to a the court. (See reverse management cases.)	s complex and tha	it need spec	ial or intense management by	(X)		
(d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos.						
(c) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2.						
(b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.						
a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.						
SELECT ONE OF THE F	OLLOWING CA	ASE MANA	GEMENT TRACKS:			
plaintiff shall complete a Cifiling the complaint and servide of this form.) In the designation, that defendant	ase Management To we a copy on all def event that a defer shall, with its firs arties, a Case Man	Frack Designed fendants. (Solution of the solution of the solu	Reduction Plan of this court, couns nation Form in all civil cases at the title § 1:03 of the plan set forth on the renot agree with the plaintiff regarding e, submit to the clerk of court and ser ack Designation Form specifying the ned.	me of everse g said eve on		
Health IQ Insurance Service	NO.					
Ryan Dobbs, Individually all others of similarly situates v.		: : :	CIVIL ACTION			
			ATT TT . ATT C			

(Civ. 660) 10/02

Civil Justice Expense and Delay Reduction Plan Section 1:03 - Assignment to a Management Track

- (a) The clerk of court will assign cases to tracks (a) through (d) based on the initial pleading.
- (b) In all cases not appropriate for assignment by the clerk of court to tracks (a) through (d), the plaintiff shall submit to the clerk of court and serve with the complaint on all defendants a case management track designation form specifying that the plaintiff believes the case requires Standard Management or Special Management. In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a case management track designation form specifying the track to which that defendant believes the case should be assigned.
- (c) The court may, on its own initiative or upon the request of any party, change the track assignment of any case at any time.
- (d) Nothing in this Plan is intended to abrogate or limit a judicial officer's authority in any case pending before that judicial officer, to direct pretrial and trial proceedings that are more stringent than those of the Plan and that are designed to accomplish cost and delay reduction.
- (e) Nothing in this Plan is intended to supersede Local Civil Rules 40.1 and 72.1, or the procedure for random assignment of Habeas Corpus and Social Security cases referred to magistrate judges of the court.

SPECIAL MANAGEMENT CASE ASSIGNMENTS (See §1.02 (e) Management Track Definitions of the Civil Justice Expense and Delay Reduction Plan)

Special Management cases will usually include that class of cases commonly referred to as "complex litigation" as that term has been used in the Manuals for Complex Litigation. The first manual was prepared in 1969 and the Manual for Complex Litigation Second, MCL 2d was prepared in 1985. This term is intended to include cases that present unusual problems and require extraordinary treatment. See §0.1 of the first manual. Cases may require special or intense management by the court due to one or more of the following factors: (1) large number of parties; (2) large number of claims or defenses; (3) complex factual issues; (4) large volume of evidence; (5) problems locating or preserving evidence; (6) extensive discovery; (7) exceptionally long time needed to prepare for disposition; (8) decision needed within an exceptionally short time; and (9) need to decide preliminary issues before final disposition. It may include two or more related cases. Complex litigation typically includes such cases as antitrust cases; cases involving a large number of parties or an unincorporated association of large membership; cases involving requests for injunctive relief affecting the operation of large business entities; patent cases; copyright and trademark cases; common disaster cases such as those arising from aircraft crashes or marine disasters; actions brought by individual stockholders; stockholder's derivative and stockholder's representative actions; class actions or potential class actions; and other civil (and criminal) cases involving unusual multiplicity or complexity of factual issues. See §0.22 of the first Manual for Complex Litigation and Manual for Complex Litigation Second, Chapter 33.

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

RYAN DOBBS, individually, and on behalf of all others of similarly situated,

Plaintiff,

Civil Action No.

vs.

HEALTH IQ INSURANCE SERVICES, INC.,

Defendant.

NOTICE OF REMOVAL

PLEASE TAKE NOTICE THAT defendant Health IQ Insurance Services Inc. ("Health IQ"), by and through its counsel, Cohen Seglias Pallas Greenhall & Furman PC, respectfully requests that the above-captioned action (the "Action") be removed from the Pennsylvania Court of Common Pleas for the County of Berks (the "Court of Common Pleas") to the United States District Court for the Eastern District of Pennsylvania under 28 U.S.C. § 1441(a) on the grounds of federal question jurisdiction, 28 U.S.C. § 1331. In support of this Notice of Removal, Health IQ alleges as follows:

BACKGROUND

- 1. This Action was commenced by Plaintiff Ryan Dobbs ("Plaintiff") on or about October 15, 2021, by the filing of the Class Action Complaint (the "Complaint") in *Dobbs v*. *Health IQ Insurance Services, Inc.*, Docket No. 21-14982, in the Court of Common Pleas. True and correct copies of all process, pleadings or orders served upon Health IQ, are attached to this Notice of Removal as "Exhibit A," as required by 28 U.S.C. § 1446(a).
- 2. On November 2, 2021, Health IQ accepted service of the Complaint by execution of an Acceptance of Service.

- 3. Plaintiff alleges that Health IQ is liable to him and to each putative class member for statutory violations of the Telephone Consumer Protection Act ("TCPA"), 47 U.S.C. § 227, et seq. (Compl. ¶¶ 57-64, Count I).
- 4. Specifically, Plaintiff alleges that Health IQ violated 47 U.S.C. § 227(c)(1) by purportedly placing unauthorized phone calls to Plaintiff and to and members of the putative class after they registered their phone numbers on the National Do Not Call Registry. (*Id.*)
- 5. Based on the allegations of the Complaint and for the reasons discussed below, Health IQ timely removes this action pursuant to 28 U.S.C. § 1331 (federal question).

THE NOTICE OF REMOVAL IS TIMELY AND THE PROCEDURAL REQUIREMENTS FOR REMOVAL ARE SATISFIED

- 6. On November 2, 2021, Health IQ accepted service of the Complaint.
- 7. On or about November 11, 2021, Plaintiff agreed to extend Health IQ's time to respond to the Complaint from November 22, 20201, until December 6, 2021.
- 8. Promptly after filing this Notice of Removal, Health IQ will give written notice of the removal to Plaintiff through his attorneys of record in the Action, as well as to the Prothonotary of the Court of Common Pleas, as required by 28 U.S.C. § 1446(d).
- 9. This Action may properly be removed to the United States District Court for the Eastern District of Pennsylvania due to the presence of a federal question pursuant to 28 U.S.C. § 1331.
- 10. Venue is proper in this District under 28 U.S.C. § 1446(a) because this District embraces the place where the removed action is pending.
- 11. No admission of fact, law, liability, or damages is intended by this Notice of Removal, and all defenses, affirmative defenses, objections, and motions are hereby reserved.

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Health IQ does not waive, and expressly reserves, all rights to challenge the propriety of certification under the applicable rules.

- 12. In accordance with 28 U.S.C. § 1446(b), Health IQ is timely filing this Notice of Removal within the 30-day period after having been served with the Complaint. *Murphy Brothers, Inc. v. Michetti Pipe Stringing, Inc.*, 526 U.S. 344, 347-48 (1999); *see also Edwards v. Equifax Info. Servs., LLC*, 313 F. Supp. 3d 618, 620 (E.D. Pa. 2018). Health IQ accepted service on November 2, 2021; accordingly, this Notice of Removal is timely.
- 13. Health IQ has not filed a responsive pleading in the Action commenced by Plaintiff in the Court of Common Pleas and no other proceedings have transpired in that Action.

THIS COURT HAS ORIGINAL JURISDICTION OVER DOBB'S FEDERAL QUESTION PURSUANT TO 28 U.S.C. § 1331

- 14. Federal question jurisdiction exists when an action presents a claim "arising under the Constitution, laws, or treaties of the United States." 28 U.S.C. § 1331. Indeed, a district court has "original jurisdiction" over such claims. *Id*.
- 15. This Court has original jurisdiction over the Complaint because Plaintiff's claim arises under the laws of the United States, namely the TCPA. (Compl., Count I).
- 16. On January 18, 2012, the United States Supreme Court issued its decision in *Mims v. Arrow Fin. Servs., LLC*, 565 U.S. 368 (2012), and found, in a unanimous decision, that the TCPA's grant of jurisdiction to state courts does not deprive federal district courts of federal-question jurisdiction over private rights of action with respect to claims arising out of the TCPA. *Id.* at 368; *see also Brill v. Countrywide Home Loans Inc.*, 427 F.3d 446, 449-51 (7th Cir. 2005).
- 17. Accordingly, removal of this action is proper on the sole basis that, pursuant to 28 U.S.C. § 1331, this Court has federal question jurisdiction over Plaintiff's claims, and is timely and properly removed by the filing of this Notice.

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18. This Notice of Removal is signed pursuant to Rule 11 of the Federal Rules of Civil Procedure, as required by 28 U.S.C. § 1446(a).

CONCLUSION

WHEREFORE, having provided notice as required by law, Health IQ respectfully requests that the above-captioned action be duly removed from the Pennsylvania Court of Common Pleas for the County of Berks to the United States District Court for the Eastern District of Pennsylvania.

Dated: December 1, 2021

COHEN SEGLIAS PALLAS GREENHALL & FURMAN PC

By: /s/ Jonathan A. Cass

Jonathan A. Cass 1600 Market Street, 32nd Floor Philadelphia, PA 19103

Telephone: (215) 564-1700 Facsimile: (215) 564-3066

Email: jcass@cohenseglias.com

Paul A. Rosenthal (*pro hac vice* forthcoming)
KELLEY DRYE & WARREN LLP
One Jefferson Road, 2nd Floor

Parsippany, NJ 07054

Telephone: (973) 503-5943 Facsimile: (973) 503-5950

Email: paulrosenthal@kelleydrye.com

Attorneys for Defendant Health IQ Insurance Services, Inc.

CERTIFICATE OF SERVICE

I, Jonathan A. Cass, hereby certify that on this 1st day of December, 2021, a true and correct copy of the foregoing Notice of Removal was served via email upon the following:

Jacob U. Ginsburg, Esq. Kimmel & Silverman, P.C. 30 East Butler Ave. Ambler, PA 19002

Christopher E. Roberts, Esq.
Butsch Roberts & Associates, LLC
231 S. Bemiston Ave., Ste. 260
Clayton, MO 63105
Attorneys for Plaintiffs

JONATHAN A. CASS

EXHIBIT A

IN THE PENNSYLVANIA COURT OF COMMON PLEAS BERKS COUNTY

RYAN DOBBS, individually, and on behalf of all others similarly situated, 224 Shaner St.
Boyertown, PA 19512,

Plaintiff,

VS.

Case No. 21-14982

HEALTH IQ INSURANCE SERVICES, INC.,

2513 Charleston Road, #102 Mountview, CA 94043,

Defendant.

NOTICE TO DEFEND

You have been sued in court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this complaint and notice are served, by entering a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the complaint or for any other claim or relief requested by the plaintiff. You may lose money or property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW. THIS OFFICE CAN PROVIDE YOU WITH INFORMATION ABOUT HIRING A LAWYER.

IF YOU CANNOT AFFORD TO HIRE A LAWYER, THIS OFFICE MAY BE ABLE TO PROVIDE YOU WITH INFORMATION ABOUT AGENCIES THAT MAY OFFER LEGAL SERVICES TO ELIGIBLE PERSONS AT A REDUCED FEE OR NO FEE.

BERKS COUNTY BAR ASSOCIATION 544 COURT ST. READING, PENNSYLVANIA 19601 TELEPHONE: (610) 375-4591

/s/ Jacob U. Ginsburg
JACOB U. GINSBURG, ESQ.

IN THE PENNSYLVANIA COURT OF COMMON PLEAS BERKS COUNTY

RYAN DOBBS, individually, and on behalf of all others similarly situated, 224 Shaner St.
Boyertown, PA 19512,

Plaintiff,

VS.

HEALTH IQ INSURANCE SERVICES, INC., 2513 Charleston Road, #102 Mountview, CA 94043,

Defendant.

CLASS ACTION COMPLAINT
--and-DEMAND FOR JURY TRIAL

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

Plaintiff, Ryan Dobbs, on behalf of himself and all others similarly situated, and demanding a trial by jury, submits his Class Action Complaint against Defendant Health IQ Insurance Services, Inc., and states:

NATURE OF THE CASE

- 1. Plaintiff Ryan Dobbs ("Plaintiff" or "Dobbs") brings this case to protect the privacy rights of himself and a class of similarly situated people who were called on their phones by Defendant Health IQ Insurance Services, Inc. ("Defendant" or "Health IQ"). Health IQ called Dobbs and the putative class members after they had registered their phone numbers on the National Do Not Call Registry.
- 2. In 1991, Congress enacted the Telephone Consumer Protection Act ("TCPA") to protect consumers' privacy rights, namely, the right to be left alone from unwanted telemarketing

calls. A leading sponsor of the TCPA described unwanted telemarketing calls as "the scourge of modern civilization." 137 Cong. Rec. 30821 (1991).

- 3. The TCPA affords special protections for people who registered their phone numbers on the National Do Not Call Registry. Specifically, the TCPA provides that each person who receives more than one call on their phone after being registered on the National Do Not Call Registry is entitled to recover a penalty of \$500 per call, and up to \$1,500 per call if the TCPA is willfully or knowingly violated.
- 4. From January 2021 until September 2021, approximately 38.7 billion robocalls were placed in the United States. RobocallIndex.com, YouMail Robocall Index, https://robocallindex.com/history/time (last visited October 6, 2021). The private right of enforcement of the TCPA is critical to stopping the proliferation of these unwanted telemarketing calls. For example, while the Federal Communications Commission levied over \$200 million in penalties against telemarketers between 2015 and 2018, it collected less than \$7,000 of that amount. See Sarah Krouse, The FCC Has Fined Robocallers \$208 Million. It's Collected \$6,790, THE WALL STREET JOURNAL, March 28, 2019, https://www.wsj.com/articles/the-fcc-has-fined-robocallers-208-million-its-collected-6-790-11553770803.

THE PARTIES

- 5. Dobbs is an individual who resides in Boyertown, Berks County, Pennsylvania and is otherwise a citizen of the Commonwealth of Pennsylvania.
 - 6. Dobbs brings this action on behalf of himself and all others similarly situated.
- 7. Health IQ is a Delaware corporation that is headquartered in the State of California. Health IQ has been in good standing to transact business at all times relevant to this Complaint.

8. Health IQ transacts business in the State of California, the Commonwealth of Pennsylvania and throughout the United States.

JURISDICTION AND VENUE

- 9. This Court has personal jurisdiction over Health IQ because Health IQ purposefully directed its marketing efforts to the Commonwealth of Pennsylvania, Health IQ solicits business in the Commonwealth of Pennsylvania.
 - 10. Health IQ conducts business in the Commonwealth of Pennsylvania.
- 11. Health IQ otherwise has sufficient minimum contacts with the Commonwealth of Pennsylvania, and such contacts are continuous and systematic.
- 12. Health IQ purposefully and knowingly availed itself to the Commonwealth of Pennsylvania by making phone calls and sending text messages to Plaintiff's "484" area code, which is associated with suburban Philadelphia and Berks County.
- 13. Many of the acts and omissions occurred in Berks County where Plaintiff resides and works.
 - 14. Accordingly, personal jurisdiction exists and this venue is proper.

FACTUAL BACKGROUND

Health IQ

- 15. Health IQ is a national corporation in the business of selling insurance plans and services.
- 16. These plans and services include, but are not limited to, life insurance and automobile insurance policies.

17. Health IQ's website states that Health IQ can shop top national carriers and provide people the "lowest price" on automobile insurance.

Allegations As They Relate to Dobbs

- 18. At all times relevant hereto, Dobbs was the owner of a cell phone, the number for which was 484-XXX-5130.
 - 19. Dobbs primarily used that cell phone for residential purposes.
- 20. To avoid receiving unwanted telemarketing calls, Dobbs registered his phone number on the National Do Not Call Registry on or about December 29, 2010.
- 21. Dobbs did not provide his phone number or otherwise consent to be called by Health IQ.
 - 22. Dobbs has no prior business relationship with Health IQ.
- 23. Dobbs never inquired of Health IQ about any of Health IQ's products or services before or at the time he received the calls at issue.
- 24. Dobbs received at least six calls (four phone calls and two text messages)¹ on his cell phone from Health IQ.
- 25. On or about June 18, 2021, Dobbs received a call on his phone from a Health IQ representative. The phone number that appeared on Dobbs's phone was 1-800-410-8237.
- 26. On information and belief, phone number 1-800-410-8237, is a phone number used by Health IQ to conduct business. Upon dialing this number, a recording states, "Thank you for calling Health IQ. The only company rewarding the health conscious with savings up to 33% on

¹ In the context of the TCPA, a "call" can refer to either a phone call or a text message. *See* <u>Facebook, Inc. v.</u> <u>Duguid</u>, 141 S. Ct. 1163, 1168 n.2 (2021 ("Neither party disputes that the TCPA's prohibition also extends to sending unsolicited text messages.")

Medicare supplement insurance and life insurance."

- 27. The Health IQ representative attempted to sell Dobbs life insurance. Dobbs eventually terminated the call by telling the representative that he was not interested in life insurance and that his number was registered on the National Do Not Call Registry.
- 28. On June 18, 2021, Dobbs received a second call from Health IQ. The phone number that appeared on Dobbs's phone was 1-855-951-3708.
- 29. On information and belief, phone number 1-855-951-3708, is a phone number used by Health IQ to conduct business. Upon dialing this number, a recording states, "Thank you for calling Health IQ. The only company rewarding the health conscious with savings up to 33% on Medicare supplement insurance and life insurance."
- 30. On or about July 6, 2021, Dobbs received a text message on his cell phone from Health IQ. The text message stated:

Explore Auto Insurance plans with the best coverage options to fit your life and budget. Get a personalized quote in minutes. Call Health IQ: 855-870-5265.

- 31. On information and belief, phone number 1-855-870-5265, is a phone number used by Health IQ to conduct business. Upon dialing this number, a recording states, "Thank you for calling Health IQ. The only company rewarding the health conscious with our sharp senior discount for car insurance."
- 32. On or about July 8, 2021, Dobbs received a text message on his cell phone from Health IQ. The text message stated:

Switch your Car Insurance plan to one that rewards SharpSeniors. Prequalify for exclusive rates on the phone today. Call Health IQ: 855-881-8065.

33. On information and belief, phone number 1-855-881-8065, is a phone number used

by Health IQ to conduct business. Upon dialing that number, a recording states "thank you for calling Health IQ. The only company rewarding the health conscious with our sharp senior discount for car insurance."

- 34. Both text messages purported to be sent from phone number 941-740-6510. On information and belief, phone number 941-740-6510, is a phone number used by Health IQ to conduct business. Upon dialing this number, a recording states, "Thank you for calling Health IQ. The only company rewarding the health conscious with savings up to 33% on Medicare supplement insurance and life insurance."
- 35. On October 6, 2021, Dobbs received a call on his phone from Health IQ. The phone number that appeared on Dobbs's phone was 1-855-289-2172.
- 36. On information and belief, phone number 1-855-289-2172, is a phone number used by Health IQ to conduct business. Upon dialing this number, a recording states, "Thank you for calling Health IQ. The only company rewarding the health conscious with savings up to 33% on Medicare supplement insurance and life insurance."
- 37. On October 8, 2021, Dobbs received a call on his phone from Health IQ. The phone number that appeared on Dobbs's phone was 1-855-762-0913.
- 38. On information and belief, phone number 1-855-762-0913, is a phone number used by Health IQ to conduct business. Upon dialing this number, a recording states, "Thank you for calling Health IQ. The only company rewarding the health conscious with savings up to 33% on Medicare supplement insurance and life insurance."
- 39. As of the date of this filing, Dobbs continues to receive solicitation calls from Health IQ.
 - 40. Health IQ's conduct violated the privacy rights of Dobbs and the putative class

members, as they were subjected to annoying and harassing calls. Health IQ's calls intruded upon the rights of Dobbs and the putative class members to be free from invasion of their interest in seclusion.

- 41. Health IQ's conduct caused Dobbs and the putative class members to waste time addressing and/or otherwise responding to the unwanted calls.
- 42. On information and belief, Health IQ placed calls to Dobbs and the putative class members for the

Class Allegations

- 43. Pursuant to Pennsylvania Rules of Civil Procedure 1708 and 1710, Dobbs brings this lawsuit as a class action on behalf of himself and all others similarly situated. This action satisfies the requirements of numerosity, commonality, typicality, and adequacy of representation.
 - 44. Dobbs seeks to represent the following class:

For the period from four years prior to the filing of this suit until the date a class is certified, all persons in the United States who: (1) received more than one telephone call from Health IQ or someone acting on its behalf during a 12-month period; and, (2) were registered on the Do Not Call Registry for more than 31 days at the time the calls were received.

- 45. Dobbs reserves the right to add administrative subclasses, or to amend the definition of the proposed class, during the lawsuit proceedings.
- 46. The members of the proposed classes are so numerous that joinder of all members is impracticable. Dobbs reasonably believes that hundreds or thousands of people have been harmed by Health IQ's actions. The names and phone numbers of the members of the proposed class are readily identifiable through records available to Health IQ or those acting on its behalf.
- 47. Most members of the proposed class have suffered damages in an amount such that it would make filing separate lawsuits by individual members economically infeasible.

- 48. On information and belief, Health IQ has called and continues to call people who are registered on the National Do Not Call Registry. It is reasonable to expect that Health IQ will continue to make such calls absent this lawsuit.
- 49. Common questions of law and fact exist as to all members of the proposed class and predominate over any questions affecting only individual members. The questions of law and fact common to the proposed class include, but are not limited to:
 - a. Whether Health IQ placed calls to Dobbs and the putative class members after they
 were registered on the National Do Not Call Registry more than 31 days;
 - b. Whether Health IQ's conduct violates 47 U.S.C. § 227(c);
 - c. Whether Health IQ's conduct violates the rules and regulations implementing the TCPA; and,
 - d. Whether Dobbs and the putative class members are entitled to increased damages for each violation based on the willfulness of Health IQ's conduct.
- 50. Dobbs' claims are typical of the claims of the proposed class members because his claims arise from the same practice that gives rise to the claims of the members of the proposed class and is based on the same legal theories.
- 51. Dobbs and his counsel will fairly and adequately protect the interests of the members of the proposed class. Dobbs's interests do not conflict with the interests of the proposed class he seeks to represent. Dobbs has retained lawyers who are competent and experienced in class action, TCPA litigation and consumer law.
- 52. Dobbs's counsel will vigorously litigate this case as a class action, and Dobbs and his counsel are aware of their responsibilities to the putative members of the class and will discharge those duties.

- 53. A class action is superior to all individual lawsuits for this controversy. Joinder of all proposed members of the proposed class in one action is impracticable if not impossible and prosecuting hundreds or thousands of individual actions is not feasible. The size of the individual claims is likely not large enough to justify filing a separate action for each claim. For many, if not most, members of the proposed class, a class action is the only procedural mechanism that will allow recovery. Even if members of the proposed class had the resources to pursue individual litigation, that method would be unduly burdensome to the courts. Individual litigation could also result in inconsistent adjudications.
- 54. In contrast, a class action is superior in that it will benefit the court and litigating parties through efficiency, economy of scale and unitary adjudication resulting from supervision of the litigation by a single court.
- 55. Questions of law and fact, particularly the propriety of calling phone numbers registered on the National Do Not Call Registry, predominate over questions affecting only individual members.
- 56. Health IQ has acted or refused to act on grounds that apply generally to the class, making final injunctive relief or corresponding declaratory relief is appropriate with respect to the class as a whole.

Count I - Violations of the Telephone Consumer Protection Act ("TCPA"), 47 U.S.C. § 227 et seq.

- 57. Dobbs incorporates by reference the allegations of the previous paragraphs as if fully stated in this Count.
- 58. The TCPA defines a "telephone solicitation" as a "call or message for the purpose of encouraging the purchase of goods, or services which is transmitted to any person." 47 U.S.C.

§ 227(a)(4).

- 59. The TCPA provides that is a violation of the law for a person whose phone number is registered on the National Do Not Call Registry to receive more than one call on their phone "within any 12-month period by or on behalf of the same entity." *See* 47 U.S.C. §§ 227(c)(1), (c)(5); 47 C.F.R. § 64.1200(c)(ii).
- 60. The penalty for each call placed in violation of the TCPA's restrictions on calling cell phone numbers registered on the National Do Not Call Registry is \$500 per call and up to \$1,500 per call if the violation is determined to be willful. *See* 47 U.S.C. §§ 227(c)(5).
- 61. In addition, the TCPA allows the Court to enjoin Health IQ's violations of the TCPA's regulations prohibiting calls to cell phone numbers registered on the National Do Not Call Registry. *See* 47 U.S.C. §§ 227(c)(5)(A).
- 62. By making calls to the phones of Dobbs and the putative class members after their numbers were registered on the National Do Not Call Registry, Health IQ violated the TCPA, including, but not limited to, 47 U.S.C. §§ 227(c)(1) and the TCPA's corresponding regulations.
- 63. Health IQ knew or should have known that Dobbs and the putative class members had their numbers registered on the National Do Not Call Registry.
- 64. Dobbs and the putative class members are entitled to damages of \$500.00 per violation for each call made by Health IQ and up to \$1,500.00 per violation if the Court finds that Health IQ willfully violated the TCPA.

Demand for Judgment

WHEREFORE Plaintiff Ryan Dobbs, individually, and on behalf of all others similarly situated, requests the Court grant the following relief:

a. Enter an order against Defendant Health IQ Insurance Services, Inc. pursuant to

Pursuant to Pennsylvania Rules of Civil Procedure 1708 and 1710, certifying this action as a class action and appointing Dobbs as the class representative;

- Enter an order appointing Kimmel & Silverman, P.C. and Butsch Roberts & Associates LLC as counsel for the class;
- c. Enter judgment in favor of Dobbs and the putative class for all damages available under the TCPA, including statutory damages of \$500 per violation, or up to \$1,500 per violation if Health IQ willfully violated the TCPA;
- d. Enter a judgment in favor of Dobbs and the putative class that enjoins Health IQ from violating the TCPA's regulations prohibiting Health IQ from calling numbers registered on the National Do Not Call Registry;
- e. Award Dobbs and the class all expenses of this action, and requiring Health IQ to pay the costs and expenses of class notice and administration; and,
- f. Award Dobbs and the class such further and other relief the Court deems just and appropriate.

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JURY DEMAND

Plaintiff Ryan Dobbs demands that this case be tried before a Jury.

Dated: October 14, 2021 By: /s/ Jacob U. Ginsburg

Jacob U. Ginsburg, Esq. (PA ID No. 311908) Craig T. Kimmel, Esq. (PA ID No. 57100)

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Attorneys for Plaintiff Ryan Dobbs

IN THE PENNSYLVANIA COURT OF COMMON PLEAS BERKS COUNTY

RYAN DOBBS, individually, and on behalf of all others similarly situated, 224 Shaner St. Boyertown, PA 19512,

Plaintiff,

VS.

HEALTH IQ INSURANCE SERVICES, INC., 2513 Charleston Road, #102 Mountview, CA 94043,

Defendant.

VERIFICATION

I, Ryan Dobbs, hereby verify that the facts set forth in the foregoing class-action Complaint are true and correct to the best of my knowledge, information and belief, subject to penalty of law in the Commonwealth of Pennsylvania for making a false sworn statement.

SO VERIFIED

RYAN DOBBS

Dated: 10/15/21